



## **Terms and Conditions and Privacy Statement**

Bingham Hotel and Restaurant Limited is a trading name of the Bingham Hotel and Restaurant. Bingham Hotel and Restaurant Ltd has prepared this statement in order to demonstrate our commitment to the privacy of our customers and to assure you that your personal information will be treated appropriately by us.

### **Use of personal information we collect.**

We will use the personal data you provide via this website to: -

- Deal with your requests,
- Provide reservation services,
- Tailor our services to your requirements and preferences

With your agreement we also provide you with information about other products, services and special offers which we offer, and/or products and services made available by selected partners.

### **Disclosures**

We will not sell your personal information to third parties and will only disclose it to Bingham Hotel and Restaurant Limited and our selected business partners and service providers: -

- For the purpose of facilitating your stay with Bingham Hotel and Restaurant Limited
- For providing services which you have requested; and
- Where you have agreed for communicating offers of goods and services

### **Cookies**

Our site uses cookies to keep track of your visits to the site. A Cookie is a small file that can be stored by your browser on your computer's hard drive. No personal information is stored on the Cookie. Cookies may be used to compile anonymous statistics related to the use of services or patterns of browsing. When used in this manner you are not individually identified and data collected in this manner is only used in aggregate.

You can usually change your browser's settings so that it will not accept cookies, although this may restrict some website functionality (refer to the 'Help' facility)

### **Security of your information**

We follow strict security procedures in the storage and disclosure of information that you have given us. This is to prevent unauthorised access or unlawful processing of your personal information. For additional peace of mind, credit card details are not recorded on the Bingham Hotel and restaurant LTD site when booking a room.



## Your consent

By using our website you consent to the collection, storage and processing of your personal information by us in the manner set out in this privacy policy. Should we change our privacy policy, we will post the changes on this website so that you are always aware of what information we collect, how we use and under what circumstances we disclose it.

## Opt out / Data quality / Access

Our site provides you with the opportunity to opt out of receiving written promotional and marketing information from us or opt in to receiving electronic marketing information. You can do this by:

Sending an email to [info@thebingham.co.uk](mailto:info@thebingham.co.uk) with your name, address and (if you have made a booking with us) a confirmation number.

Selecting the appropriate opt in/out, subscribe, unsubscribe button each time you submit a form containing your personal details on this website.

We reserve the right to alter and amend the information (including our tariffs) on this website without notice.

## Gift Voucher Terms & Conditions

1. A Bingham Gift Voucher can be used from the date of issue for a period of six months, (expired vouchers are not accepted). Upon expiry, the voucher can no longer be redeemed for Bingham goods or services.
2. A Bingham Gift Voucher can be activated with a minimum value of £20
3. The voucher is non-transferrable.
4. There is no cash alternative.
5. A Bingham Gift Voucher is only redeemable for services at the Bingham.
6. Your voucher must be presented at the hotel, when redeeming it. **Cash Value;** any residual amount of a cash value/monetary voucher may be issued in the form of another voucher. **Experience Vouchers:** Vouchers gifted for a Hotel Experience are offered subject to availability (and may not be valid on certain seasonal or public holidays i.e. Valentine's Day, Good Friday, Easter Sunday, Valentine's Day, August Bank Holiday, Christmas Eve, Christmas Day, Boxing Day, New Year's Eve). The voucher does not include any incidental charges beyond the inclusion of the stated experience. **Dining/Afternoon Tea Vouchers:** Advance booking strongly recommended, please be advised that there are certain restaurant events where our a la carte/tasting menu will would not be available (i.e. Valentine's Day,

Christmas Day). Restaurant Vouchers may not be used in conjunction with any discount or promotion.

- 7.** We strongly advise booking in advance for restaurant, afternoon tea and accommodation reservations.
- 8.** The Bingham cannot be held liable for Gift vouchers used by anyone else, are subsequently lost, stolen or damaged.
- 9.** Customers must be present with a gift card in order to make purchases of services at the Bingham.
- 10.** The Bingham reserves the right to refuse to accept a gift voucher it deems to have been tampered with, duplicated, damaged or which otherwise is suspected of fraud.
- 11.** The Bingham reserves the right to change any of these terms and conditions from time to time without notice and to take appropriate action including cancellation of the voucher at its discretion if it deems such action necessary (e.g to change the scope of the gift card services, notify of the service's withdrawal or in the event of circumstances beyond its control.
- 12.** Gift cards are issued by the Bingham Hotel and Restaurant Limited.